

# Installation Instruction & Limited Warranty

Waterproof Luxury Vinyl Plank

Dry Back

## OWNER/INSTALLER RESPONSIBILITY

It is the responsibility of the owner/installer to ensure that conditions are acceptable prior to the installation. The manufacturer declines any and all problems associated with the flooring that are related to or attributed to improper jobsite conditions. Any splits, cracks, grain raising, checking, edge fracturing, splintering, cupping, crowning/peaking, warping, twisting, expansion/contraction, telegraphing, buckling, or chipping that occurs during or after the floor has been installed and as a result of abuse, misuse, improper maintenance or care, improper installation technique and improper environmental conditions are not covered under the manufacturer's warranty. Prior to installation of any flooring, the installer must ensure that the jobsite and subfloor meet the requirements of these installation instructions. All necessary accessories, including trim, must be present at the jobsite prior to beginning installation. The manufacturer is not responsible for flooring failure resulting from unsatisfactory jobsite and/or subfloor conditions. When purchasing flooring, we recommend adding 5%-15% to actual square footage needed for cutting allowance and to compensate for culled material. It is acceptable that up to 5% of material be outside the range of acceptance and not be considered defective. If your flooring has issues with any of the following inspection points, they must be reported to the seller immediately, failure to do so before installing or within 30 days of purchase will void any warranty pertain to the found issue.

\* Quality: Ensure that the quality of the material is as you requested.

\* Quantity: Ensure that you have ordered and received the proper amount of flooring to complete your project.

\*Color/Finish: Ensure that the material has the correct color, finish, texture, and gloss level that you are expecting.

## TOOLS AND MATERIALS NEEDED

- Utility knife & straight edge
- Measuring tape
- Shears for cutting around irregular shaped objects
- 3/8 spacers
- Transition moldings and baseboards
- Glue recommended for Vinyl plank installation
- Trowel as recommended by glue manufacturer

## TIPS FOR MEASURING

Measure the length and width to determine the square footage of the room. Alcoves or offsets must be measured separately. When purchasing flooring, we recommend adding 5%-15% to actual square footage needed for cutting allowance, to compensate for culled material, and for future replacement needs.

CAUTION: This vinyl flooring can be installed over existing smooth flooring that has a density greater than 500kg/m<sup>3</sup> (similar to plywood) and that is fastened by nails or glue to its substrate. This product is not suitable for any outside use, sunrooms/solariums, showers, saunas, seasonal porches, camping trailers, boats, RV's or rooms that have a potential of flooding. Do not install in rooms or homes that are not temperature controlled. Exposure to long term direct sunlight can cause damage to your floor. Failure to properly shade or UV tint windows can discolor, fade, or buckle vinyl planks. Use window treatments or UV tinting on windows. Vinyl planks are not intended for use on stairs or vertical surfaces. Do not glue, nail, screw or fasten to substrate. Install cabinetry, island and peninsula counters, vanities, tubs, and showers first. Then install vinyl planks around them.

\* Closely follow instructions from Glue manufacturer

## BEFORE INSTALLATION

Prior to installation, the installer must ensure that at the time of installation, the job site conditions including subfloor/substrate, ambient temperature and relative humidity, and all impacting variables will not negatively affect the floor. The manufacturer will decline responsibility for damages associated with improper installation or poor site conditions. Place vinyl flooring horizontally in the room where it will be installed. Do not remove the vinyl flooring from the box during this acclimatization period. The room should remain between 60 and 80 degrees Fahrenheit 48 hours before, during, and after installation. If installing over Hydronic Heating, it is required that this acclimatization period to be 72 hours with the same temperature conditions. Check all planks before and during installation. Defective planks should never be installed. Once a defective plank is installed, it will be deemed accepted.

## SUBFLOOR PREPARATION AND INSTALLATION

The subfloor surface must be smooth, flat, level, dry, clean, and solid. Any adhesive residue must be removed to ensure proper installation. The subfloor should be flat within a tolerance of 3/16"(5mm) over a span of 10' (3m) or 1/8"(3mm) over a span of 6' (2m). Any unevenness past these tolerances must be sanded or filled with a floor leveler. Voids or humps in the subfloor will cause telegraphing. New concrete floors need to cure and dry for a minimum of 60 days before installation of flooring.

Radiant Heat flooring:

(Hydronic/liquid/heat)- Liquid based heating systems must be activated and ran at 68 degrees Fahrenheit for 1 week before installing vinyl flooring. Heating levels must never exceed 80 degrees Fahrenheit after flooring is installed. When changing temperature, a maximum increase or decrease of 2 degrees Fahrenheit must be ensured.

(Electric heat) We do not approve vinyl flooring for installation on electric heating systems because of their rapid temperature changes.

## TRIM AND TRANSITIONS

Always have all necessary transition moldings on site prior to beginning installation. Make sure all transitions and moldings have been coordinated with planks that have similar color and graining. Set them aside for use when a transitioning is necessary. The Vendor cannot be held liable for color variations that may exist between flooring and coordinating trim accessories under any circumstances.

\*Reducer- Used to transition from laminate floor to linoleum or other types of surfaces that are thinner than the vinyl flooring.

\*Stair Nose (where available)- Used at the edge of each step in a staircase and landing.

## INSTALLATION

Note: mix planks from multiple boxes to limit shade variations.

Installation should begin with a corner and proceed from the wall with the tongue facing the wall. Allow a minimum gap of 3/8"(10mm) for product expansion. Transition moldings or base-boards will cover the gap.

The temperature of a room varies due to differences between the seasons. Therefore, your vinyl flooring floor must be able to expand and contract in all directions. The greater the surface area, the greater the room for expansion required. For rooms up to 25'(7.7 m) wide and 40'(12.3 m) long, allow 3/8"(10mm) allow a 3/8"(10mm) expansion gap at all walls and near anything that is fixed to the flooring substrate. This gap must be provided around pipes or at thresholds or obstacles. For rooms over this size, an additional expansion joint must be inserted to limit the maximum runs to the maximum lengths. Ensure to glue the entire flooring to its substrate by using glue that is recommend for LVT/LVP. Follow instructions from the glue manufacturer. DO NOT USE pressure-release adhesive.

- Ensure that your subfloor is level and smooth by using a polymer-modified patching compound.
- When installing vinyl flooring, you must stagger the short ends from one row to another by a minimum of 8".
- To start the second row, measure and mark the plank, then using a straight edge and utility knife, score the plank and snap it.
- Always start the next row with the last plank remaining from the previous row unless that piece is less than 8" long.
- To install around irregular objects simply make a pattern out of heavy paper to fit around pipes irregular objects. Place the pattern on the plank and trace. Cut along trace lines using a utility knife or heavy-duty scissors and lay the plank. Allow for expansion gaps along each wall.
- When installing the last row, cut the pieces lengthwise while ensuring to keep proper expansion space from the wall. Complete the installation by installing your base-board moldings which will cover the flooring's expansion gaps.

## MANUFACTURER'S LIMITED WARRANTY

The manufacturer warrants to the original end consumer, the vinyl flooring for a period as indicated on your product's packaging from the original date of purchase. The decor surface of the planks will not wear through, the planks will not significantly fade from normal amounts of sunlight or normal artificial lighting, the planks will resist stains, and the planks are free from manufacturing defects. The limited warranty is made subject to the following conditions: This guarantee applies only to the original purchaser and proof of purchase is required for all claims. The guarantee is for replacement or refund of the vinyl flooring material only; no labor, incidental materials, installation, removal or otherwise is covered. This limited warranty does not cover any moldings, accessories or building materials associated with installation, and does not cover any labor costs associated with installation removal or replacement. The warranty does not cover chipping or impact marks (vinyl flooring will chip if sharp objects are dropped on it), warping (vinyl will warp if subject to excessive heat), shrinkage (vinyl flooring will shrink if exposed to cold). Claims will not be considered for any of these conditions. This warranty is prorated based on the amount of time the floor has been installed. Flooring planks must be properly installed in accordance with the vinyl flooring installation instructions and must be used only for indoor areas according to their utility rating. This limited warranty does not cover negligence, improper care or maintenance, including protection, severe impact, scratching, cutting or chemical damage. Gapping, shrinkage, squeaks, or structural subfloor related issues are not covered under this warranty. Vinyl flooring panels installed with any manufacturing defect are not covered by this limited warranty

Any known manufacturing defect must be reported prior to product installation, and under any circumstances, no longer than thirty (30) days after detecting the defect to be covered under this limited warranty. Any such defective material will be replaced at no additional cost to the customer; any damage that occurs during shipping is the responsibility of the shipping company. Any claim under this limited warranty shall be made by contacting your retailer within thirty (30) days after defect is detected. Proof of purchase including the date must be presented with the claim. This limited warranty covers the repair or replacement at the manufacturer's option, of the affected vinyl flooring panels. If repair is not commercially viable, or if the design or model line that is claimed is no longer available, the manufacturer will replace the affected materials with another design or model a line of equal value. This limited warranty is not transferable and extends only to the original consumer. The above constitutes the customer's sole and exclusive remedy for claims under this limited warranty. This limited warranty constitutes the entire agreement between the parties. Improper installation should be directed to the installer.

## DISCLAIMER OF WARRANTY

This limited warranty does not create for or impose upon the manufacturer or its agents, any obligations or liabilities arising from any warranties, expressed or implied, including merchant ability or fitness or a particular purpose. The manufacturer or its agents, shall not be liable to the customer any other person for any incidental special, or consequential damages, and disclaims liability for breach of any other express implied warranties with respect to this product. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages. The foregoing exclusion or limitation of incidental or consequential damages may not apply. This limited warranty gives the customer specific legal rights and may vary from one jurisdiction to another.

## MAINTENANCE GUIDE

Please follow the recommendations in this guide to retain the product's fresh look and protect the factory finish. After installing the floor, we recommend a first cleaning to remove any loose dirt or debris that may have been introduced during the installation process. Ensure that furniture feet have felt or plastic caps. Avoid rolling dirt, water, and sand from outside by placing mats at all entrances. Use only soft roller wheels that are suitable for vinyl flooring.

Please test any new cleaning agents on a small test patch of the flooring in an inconspicuous area, and avoid using harsh cleaners, vinegar or alcohol, ammonia-based cleaning products. First, sweep and vacuum the floor surface to ensure removal of all loose dust, dirt, and debris. Using a mop, scrub the flooring surface. Using warm, clean water, rinse several times as needed and allow drying. Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimize direct sunlight. To avoid an uneven appearance, relocate area rugs from time to time. Excessive temperatures may damage resilient floor.

Ventilation or intermittent air conditioning in vacant homes is recommended. Regular household dirt can be cleaned with vinyl Single Step cleaner applied as indicated on the label. Some hand wiping may be required to remove tough spots and sill. Always sweep or vacuum your vinyl before cleaning so that it will loosen dirt and particles are removed. For best results do not use combination cleaner finish products. DO NOT WAX your vinyl flooring. The surface of your floor is very dense and non-porous, which prevents wax from penetrating causing wax build-up. The same nonporous feature also provides protection against wear and staining that you will need. If your floor has been exposed to excessive amounts of water due to flooding, do not panic, your vinyl flooring is highly resistant to water. Simply remove the water as quickly as possible. A dehumidifier should be installed in the room. If water has reached the between your vinyl flooring and substrate, your vinyl flooring must be removed, and the substrate should be dried and cleaned before re-installing your vinyl flooring.